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05th July 2007

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Dear Sirs,

I am writing to you to demand repayment for a vehicle clamping fine imposed upon me in January this year. The clamping took place at xxxxxxxxxxxx in xxxxxxxxxxxx, where my car was situated in a parking bay in the evening. Having been a resident at xxxxxxxxxxxx between 2004 and 2005 at which time the parking spaces were not subject to clamping I was under the impression that this was still the case in 2007.

In fact to be more certain I examined the parking space and surrounding area to ensure that there was no signage to indicate a restriction. Upon returning to my vehicle I found that it had been clamped and that I had to contact your company in order to be released via the payment of a £120 fine. It was not until two of your operatives arrived at the scene and directed me to where your notice of parking restrictions was in place that I could even see a notice of restriction. The notice that was in place was in fact a small placard located some distance from the actual parking space itself, not at all obvious or visible. Furthermore the placard was the same colour as the wall it was placed on and the text was not easy to read unless you were very close to it. This small sign is not sufficient warning to me or any motorist that clamping is in operation in this particular parking area.

I find it completely unacceptable that I have been fined for parking without authority at a location where there is no clear signage to indicate that the parking is restricted. A small placard that is not clearly visible to the naked eye, especially under cover of night is not adequate indication. I have enclosed photographic evidence that I took at the scene, and I am demanding full repayment of the fine.

I have a witness to the event and have been in contact with an Independent Parking Adjudicator who has informed me that I have very strong grounds in which to reclaim the fine. I do not wish to take this matter to court, however unless I am reimbursed for the fine this will be a necessary course of action. Reimbursement can be made by cheque payable to xxxxxxxxxxxx or alternatively paid directly into my account for which details are provided below.

Account Number: xxxxxxxxxxxx

Sort Code: xxxxxxxxxxxx

Account Name: xxxxxxxxxxxx

Yours sincerely,

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